



CUSTOMER CASE STUDY

Kingswood College, Victoria

Katie Thomas, Head of Libraries and
Steve Wiggs, ICT Manager



Kingswood College is an independent school in the east of Melbourne with a vision to be a world-class school known for innovation, engagement and collaboration, where students belong, thrive and achieve together. We spoke with Katie Thomas and Steve Wiggs about their experience working with Campion Education and implementing MyConnect2 for their students to access eBooks through a single platform.

This back-to-school period, Kingswood implemented Campion's MyConnect2 service.

Steve told us "A number of years back we started to get eBooks for learning, and students would need to log into Pearson or Oxford or Nelson or wherever else. That did present a few problems. The publisher might set everyone's password to be all the same, and we'd communicate that to the students and some would change it and forget what it was. One publisher sent the code to the parents and they

had to create an account with the school email... it was all pretty messy. I would send a publisher a list of 30 students who didn't have access, it might take a week or ten days before it got sorted out. There were a couple of years where we were still contacting publishers six or seven weeks into term with students who still couldn't access their books, couldn't log in, having to reset passwords. That's frustrating for the teacher, and students were starting to fall behind.

So we had a demo for MyConnect2 and it seemed a good way to go. Campion provided information about setting up SSO connectivity, we did a bit of testing one afternoon and then rolled it out. It was quite simple to implement.

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Now our student data is fed to Champion. Students can just log into the MyConnect portal and all their books are there.

From my point of view it's been much easier to manage. We haven't had to contact any of the publishers. We don't have to tell students *here are your login details* - it's set up with SSO so they just click on a link on our Learning Management System and it automatically logs them in and all their books are there on the dashboard. So from our point of view it's great, all the books are in one spot and it's linked into their school account."

Katie says "It's reflected throughout our school that we want everyone to feel like the school is a community and they belong. That means every student needs to have access to the resources they need for learning.

I do the resource list - liaison between staff and Champion - and I find it quite easy. The communication I've had with Champion staff runs really smoothly and they're always willing to help, they respond really quickly and helpfully."

Steve says "I agree. I'm very impressed with the support. If there are any problems or queries I email and they are on it straight away - they just fix things immediately.

MyConnect2 has saved us heaps of time. We used to spend hours at the beginning of the year contacting publishers on behalf of students saying the student doesn't have this book can you please check, they can't get into this or they can't get into that. That's gone away.

From a technical point of view it works well and support has been great. It's been seamless, and much easier for the students to access their books."

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Katie Thomas
Head of Libraries



Steve Wiggs
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**Contact the Champion team
to discuss your school's needs:**
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